# E-government intervention in public sector: Addressing the challenges of inefficiency, ineffectiveness and corruption in Land Administration in Nigeria

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- 7. Software: Solution for Open Land Administration
- 8. Factors shaping e-government implementation in Nigeria

#### 9. Conclusion

# Introduction: Nature of Geo-ICT impacts

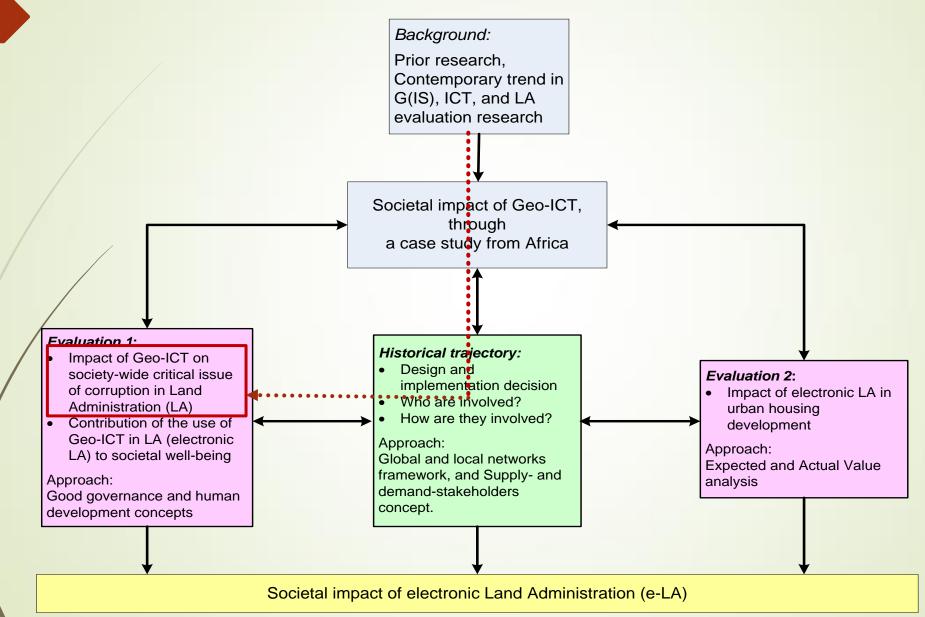
Taxonomic designation	Definition	Impact issue
Contribution to Efficiency	the degree to which GIS operates with <u>minimum</u> <u>waste</u> , duplication, and expenditure of resources	<ol> <li>Availability and accessibility of products and services</li> <li>Cost (monetary and nonmonetary costs associated with utilisng a service or buying a product)</li> <li>Coverage and completeness</li> <li>Data acquisition capability</li> <li>Data storage capability</li> <li><u>Time-saving</u></li> </ol>
Contribution to Effectiveness	the extent to which GIS has contributed to the <u>satisfaction</u> <u>of information needs</u> , in adequate quantity and quality of data and in the decision- making process	<ol> <li>Adequacy of service relative to <u>needs of citizens</u></li> <li>Improved planning, coordination and cooperation</li> <li>Improved products and services</li> <li>Job satisfaction / collaboration</li> <li>Potentials for conflict resolution</li> <li>Improved decision support</li> <li><u>User satisfaction</u></li> </ol>
Contribution to societal well- Being	reported impact of GIS on broad societal objectives such as " <u>individual integrity</u> , social justice, distribution of wealth and fulfillment of human aspirations" (Clapp et al., 1989; p42)	<ol> <li>Citizen-public sector interactions (participation)</li> <li>Economic benefits</li> <li>Enhancement of principles of a democratic society, for example, freedom from constraints such as <u>corruption</u></li> <li>Improved standard of health and safety</li> <li>Long term contribution to positive future</li> <li>Protection of legal rights, such as privacy</li> <li>Social justice: equal availability of information to citizens when needed and equal ease of access</li> </ol>

Based on Clapp et al. (1989) and Danziger and Anderson (2002)

### **Geo-ICT** expectations

- All over the world, people have high hopes that new technologies (for example, Geo-ICT) will lead to improved lives, greater social freedoms, increased knowledge and more productive livelihoods. (UNDP, 2001).
- Greater efficiency and effectiveness benefits
- Integrated use of Geographic Information Systems (GIS) and Information and Communication Technology (ICT) or Geographic Information and Communication Technology (Geo-ICT) in Land Administration (LA) can:
  - increase transparency and accountability
  - reduce corruption
  - increase citizens' involvement in LA
  - in general promote good governance
- Geo-ICT in LA: e-government intervention par excellence

#### AGIS case study

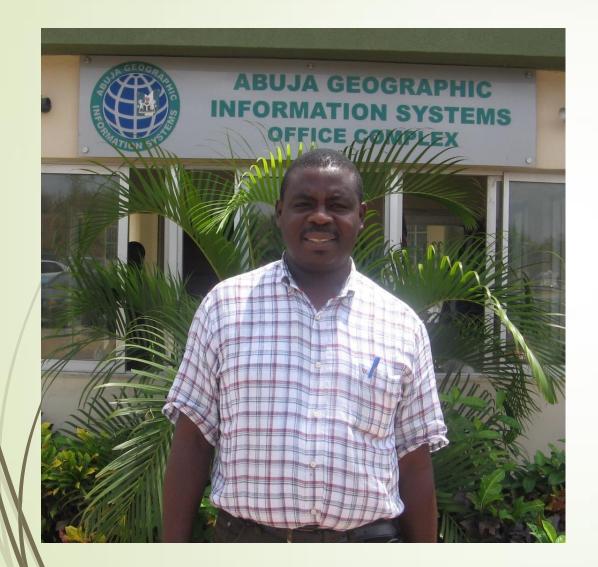


# AGIS case study: data collections / sources of evidence

- Archival documents
   Publications
- 3. Interviews
- 4. Surveys
- **5. Participant observant**
- 6. Photography
- 7. Online resources

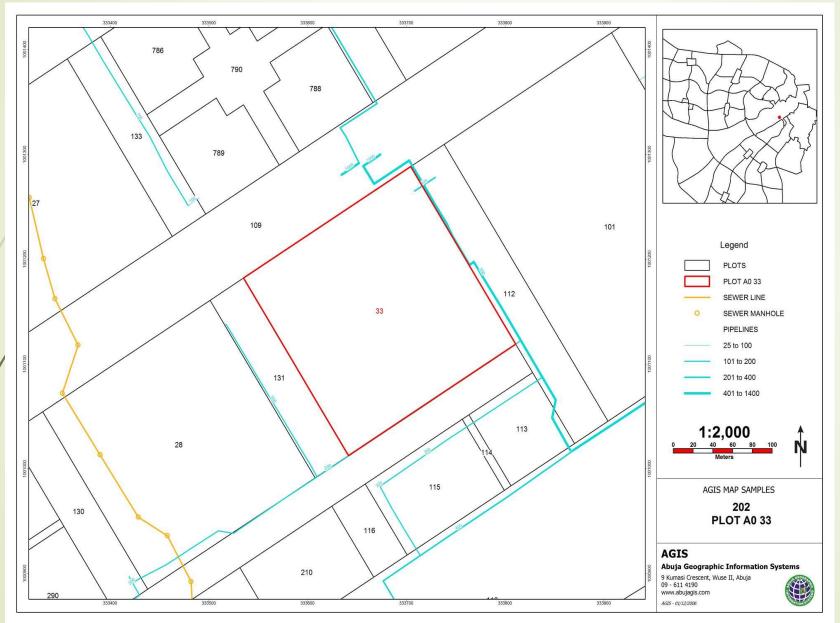
The multiple sources of evidence allows 'triangulation' of evidence to check the veracity of data collected.

# Land administration problems in Abuja before AGIS

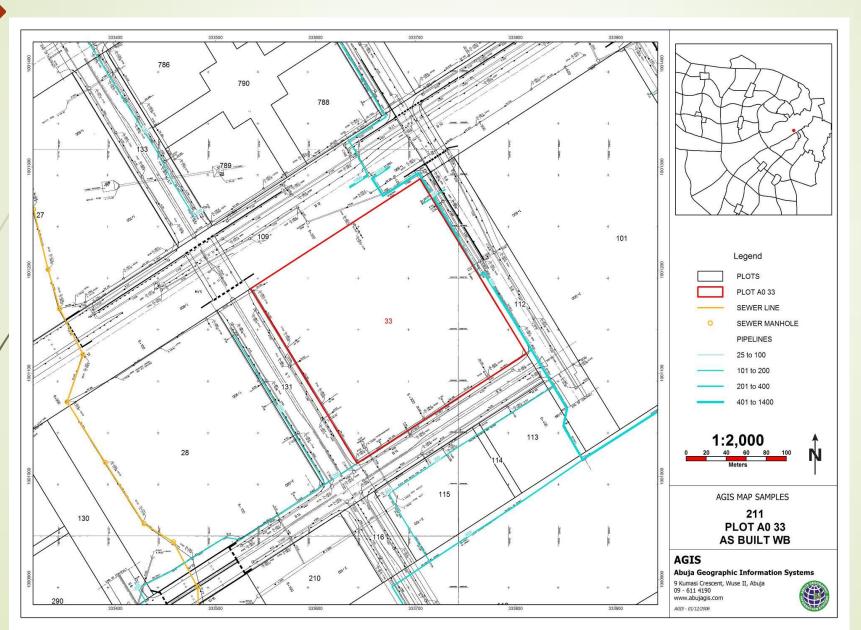


- Unattended applications
- Multiple allocations
- Illegal allocations from "Parallel Office"
- Unclear situations in land allocation
- Mismatches in landuse
- Forgeries of land documents
- Encroachments
  - Services, rights of way, property boundaries
- Misuse of public properties
- Inefficient revenue generation and collection

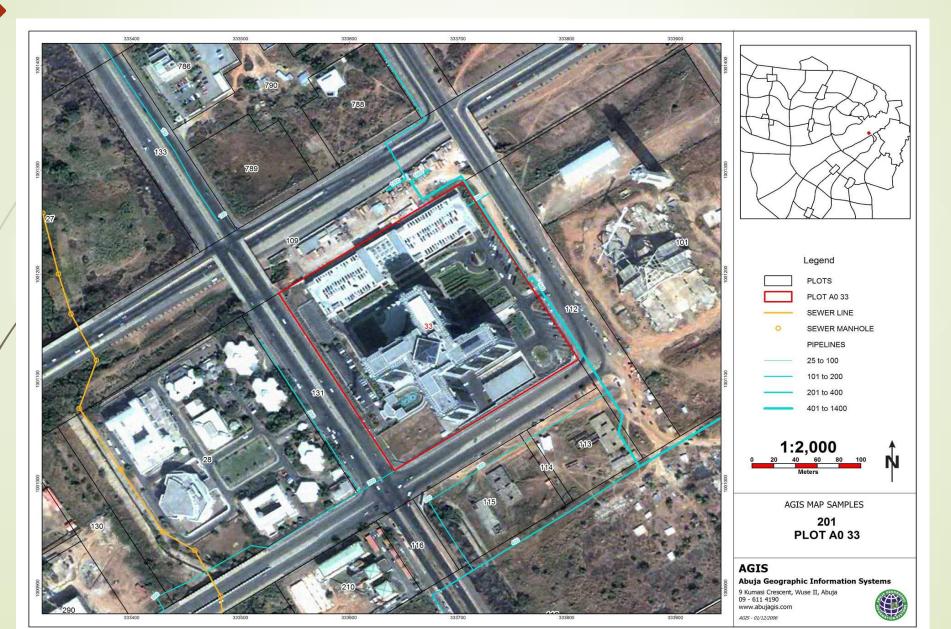
#### **Efficient or Inefficient?**



# **Efficient or Inefficient?**



# **Effectiveness?**



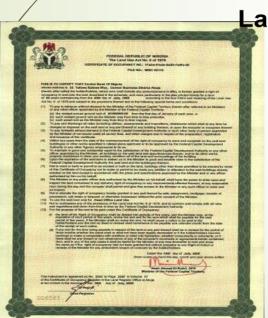
#### **Effectiveness: Examples of AGIS products**

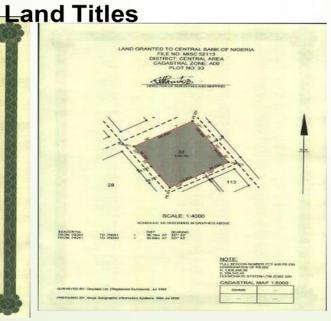
#### Maps



#### Reports

D	Name	Type	Areasqm	Arez Ha	Cad Zone	D istrict
1	BAKA SI MAR KET	MARKET	207697A	21	A00	CENTRAL A REA
2	ZONE 3	MECHANICS	58391.95	0	A02	WUSEI
3	GARKI	VILLAGE / MARKET	18991437	19	A03	GARKIII
4	GUZAPE	VILLAGE	2258564.21	226	A09	GU ZAPE
5	GARKIVILLAGE MARKET	MARKET	147746.87	15	B01	GUDU
6	APO	VILLAGE / MECH / SP MIKT	4682343	47	B02, B01	DURUM, GUDU
7	DURUMI	80UATTER	323542.92	32	B0 2	Durumi
8	MABUSHI	BQUATTER /MKT	15573228	16	B0 6	MABUSHI
9	KATAMPE	VILLAGE	138950.47	14	B07	KATAMPE
10	GADUWA	VILLAGE	94912.32	9	B13	GADUWA
11	DUTSE	80UATTER	1898756.23	190	B14, OUTSIDE	DUTSE, OUTSID
12	DUTSE	VILLAGE	21142578	21	B1.4	DUTSE
13	WUMBA	VILLAGE	53307.82	5	C10	WUMBA
14	MAD A	82UATTER	1654042.8	165	OUTSIDE	OUTSIDE
16	KU RBO	BQUATTER /MKT	545594.15	55	OUTSIDE	OUTSIDE
18	KUCHIGORD	OLD VILLAGE	37277.96	4	800	KU KWA BA
19	KUCHIGORD EXT	82UATTER	59993198	60	B0.0	KU KWA BA
20	KARIMAJUI	80UATTER	379959	38	B0 0	KU KW A BA
21	WUYE	BQUATTER	24728.16	2	B0 3	WUYE
22	JABI	82UATTER	140044.5	14	B04	JABI
23	JABI	80UATTER	43804.73	4	B04	JABI
24	JABI/DAKIBIYU	BQUATTER	5162802	52	B04, B10	JABI, DA KIBIYU
25	UTAKD	SQUATTER	119940 53	12	805	UTAKO
26	KARMO	82UATTER	5240759.57	524	C01	KARMO
27	GWARNPA	8QUATTER	4080115.7	408	C 0 2	GWARINPA 1
28	DAPE	BQUATTER	4550399.72	455	OUTRIDE	OUTSIDE



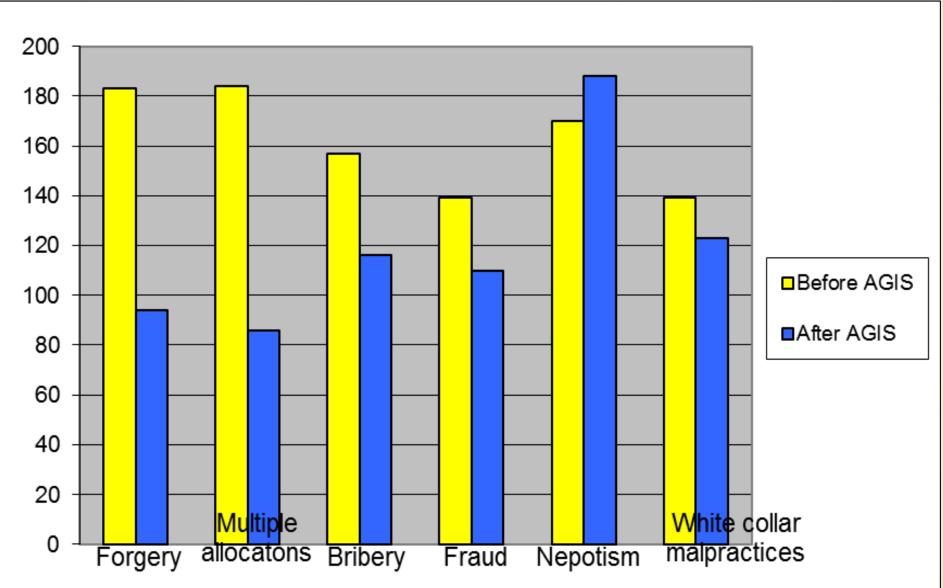




Prominent forms of corruption in LA services in the FCT, Abuja, Nigeria
Fraud
Forgery
Multiple allocations

- Multiple allocatio
- Bribery
- Nepotism and favouritism
- White collar malpractices

### Effects of AGIS on forms of corruption in LA in the FCT



# **AGIS Impact on governance in Abuja**

Aspects of good-governance and societal well-being	Positive	Mixed	Negative
Popular participation and stakeholders' integration			$\checkmark$
Reduction of corruption in the provision of LA services		$\checkmark$	
Improvement of urban housing		$\checkmark$	
Enhancement of state income through land revenue	$\checkmark$		
Improvement of housing development via land revenue			$\checkmark$
Demand-side satisfaction with e-LA services		$\checkmark$	
Service provision: effectiveness of e-LA services		$\checkmark$	

#### **Presidential Technical Committee on Land Reform**

- Presidential Technical Committee on Land Reform (PTCLR) was established on 2<sup>nd</sup> April, 2009 by Late President Umaru Musa Yar'Adua
- Reconstituted and inaugurated in November, 2011 by President Goodluck Ebele Jonathan, with seven (7) Terms of Reference
- Nigeria needs to stimulate the prospective of land as a dependable resource for food security, poverty reduction, capital accumulation, economic growth and national development through the use of appropriate technology
- Appropriate technology adopted: Systematic Land Titling and Registration (SLTR)
- Implementation of SLTR pilot project in Kano, Ondo and other states in Nigeria
- Three (3) LGAs in Ondo State: Akure North, Akure south and Ifedore

### **SLTR pilot project implementation process**

S. No.	Implementation steps		
1	Notification of areas for SLTR		
2	Preparation and sensitisation		
3	Mobilisation and training		
4	Recording of claims and demarcation		
5	Adjudication		
6	Data entry and parcel digitising		
7	Public display for objections and corrections		
8	Finalising objections, corrections and the record		
9	Printing and signing of certificate of occupancy		
10	Payment, delivery and registration of certificate of occupancy		

# **SLTR pilot project implementation Actors**

**PTCLR** 

GEMS3: DFID-funded Growth & Employment in States (GEMS) program in Nigeria

- Ondo State Government
- Local Government: Akure North, Akure South and Ifedore
- Traditional rulers
- Relevant communities

# Steps used for implementation of SLTR in Ondo State

- **1. Training of SLTR person**
- 2. Preparation for fieldwork: sensitisation
- 3. Fieldwork
- 4. Transfer of data from field to field office
- 5. Data input and pre-processing
- **6.** Data processing (spatial)
- 7. Data processing (non-spatial/land records)
- 8. Public display of claims
- 9. Corrections and editing
- **10.Processing of Certificates of Occupancy (CofO)**

### **Software: Solution for Open Land Administration**

- 1. SOLA: Open-Source Software (OSS)
- 2. Developed with the support FAO and World Bank
- 3. Enhances transparency, efficiency, and accessibility in managing land rights and cadastral records, particularly in low-resource settings
- **4.** Core functionalities
  - Land Registration and Rights Management
  - Cadastral Mapping
  - Workflow Automation: customisable
  - Dispute Resolution and Public Access
  - Interoperability and Standards
- 5. Other states: Kano, Katsina, Jigawa, Kogi and Awka Ibom





Chairman PTCLR & Ondo State SLTR Coordinator

### **Sensitisation**



Alara of Ilara Mokin speaking at a town hall meeting

# **Sensitisation**



Town hall meeting

# Sensitisation: town hall meeting



# Fieldwork: Akure North LGA



#### Fieldwork: multi-stakeholders



### Fieldwork: PTCLR, GEMS3, LGA, Community



# Public display: transparency



# Public display



# **PTCLR Support**



Factors shaping e-government implementation in Nigeria

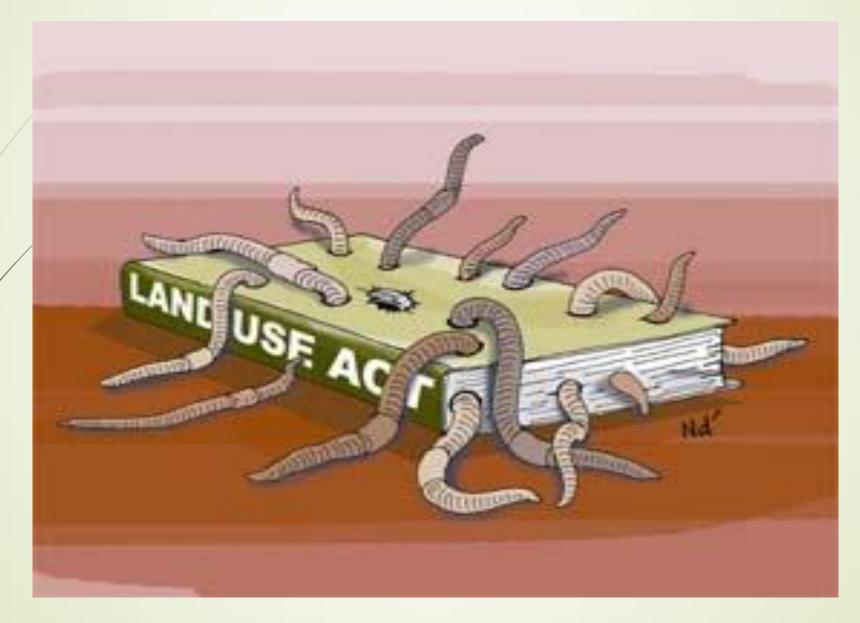
**1. Legal framework**,

2. Politics, political will, power

**3. Funding** 

4. Processes

# A key success factor: Land Use Act 1978



#### Conclusion

- Lessons learnt from the study of AGIS & SLTR implementation in Ondo State can help to forestall potential pitfalls in the implementation of e-government interventions in Nigeria
- Geo-ICT do not drive, but enable corruption reduction in the provision of LA services
- Training and extensive sensitisation are of great consequence
  - Success in the provision of e-government services depends on:
    - public sector accountability and transparency
    - social policies to promote the well-being of Nigerians
- More studies are required to show how e-LA can foster good governance and societal wellbeing in Nigeria
- Rigorous and relevant case study on AGIS from 2013 to date and an in-depth study of the implementation of SLTR in Ondo State

# **Acknowledgements**

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# Seven (7) The Terms of Reference for PTCLR

1. Collaborate and provide technical assistance to States and Local Governments to undertake land cadastral nationwide;

2. Determine individuals' "possessory" rights using best practices and most appropriate technology to determine the process of identification of locations and registration of title holdings;

3. Ensure that land cadastral boundaries and title holdings are demarcated in such a way that community, hamlet, village, village area, town etc. will be recognisable;

4. Encourage and assist States and Local Governments to establish an arbitration mechanism for land ownership conflict resolution;

5. Make recommendations for the establishment of a National Depository for Land Title Holdings and Records in all States of the Federation and the Federal Capital Territory;

6. Make recommendations for the establishment of a mechanism for land valuation in both urban and rural areas, in all parts of the Federation; and

7. Make any other recommendations that will ensure effective, simplified, sustainable and successful land administration in Nigeria.